



DENTAL PRODUCTS & SERVICES

NON-MANDATORY FOR STATE AGENCIES

AVAILABLE FOR POLITICAL SUBDIVISIONS

MMCAP Infuse leverages the buying power of all 50 states to offer exceptional pricing for participating states and their political subdivision. Alaska is an active member of MMCAP Infuse. To use a contract, the state must sign a Member Participating Addendum (MPA).

The State of Alaska has signed MPA's with the vendors listed below as non-mandatory contracts for the purchase of Dental Products & Services.

Each facility that wishes to use these contracts will need to register with MMCAP Infuse and receive a MMCAP Infuse Member ID number before use can begin.

For information on how to do this, contact:

Joshua Hartman
Contracting Officer
State of Alaska
907-465-5758

Joshua.Hartman@Alaska.gov or DOA.OPPM.COE@alaska.gov

[Henry Schein Dental](#)

135 Duryea Road
Melville, NY 11747

Rob Irwin, Government Director

Phone: (661) 425-4175

Email: rob.irwin@henryschein.com



Contract #: MMS1900159

Contract Expires: June 30, 2025

IRIS MA # 20*151

VCust#: HES00193

Ordering Instructions:

Once a facility has received an MMCAP Infuse ID number, the facility (MMCAP Infuse Member) will need to set up an account with the vendor. To place orders, contact the vendor's customer service, 800-851-0400 where a sales representative will be assigned with the sales representative to the area of the ordering MMCAP Infuse Member. The vendor has set up an online ordering portal www.henryschein.com that is unique for each MMCAP Infuse Member to place orders for Products and Services, view product information as well as online training for all Products and Services. The online ordering portal address, password and ID will be issued to the MMCAP Infuse Member upon account set up. The portal allows placing orders and training accessible 24 hours a day, 7 days a week. Call Center hours of operation are from 8am – 6pm ET.

- a. Online ordering: Online order may be placed at www.henryschein.com and instructions will be provided after account setup. Using the unique portal username and password emailed upon account set up, the MMCAP Infuse Member will be directed on how to place orders.
- b. By Phone: Customer Service: 800-851-0400
- c. By Email: melissa.nobs@henryschein.com . Include Facility Name, Billing and Shipping addresses, quantity and products and services being ordered. When an order is placed, an order confirmation is sent via email to the shipping contacts email address.

Delivery:

For products that are stocking items, they will ship within 24 hours if received before 5 pm ET. All other products will ship within 5 business days. All product deliveries are F.O.B. destination. Vendor uses UPS for all shipments. If a facility requires expedited shipping, additional expedited shipping charges will apply.

Backorders:

In the event products are on backorder, or an ordered service will be delayed, the vendor will alert the MMCAP Infuse Member of the product backorder status and service fulfillment delay and provide an estimated product ship date or service order fulfillment date. In the event product is backordered, the vendor will suggest optional product to the MMCAP Infuse Member.